# **Warner Music Australia Pty Limited**

# "WIN A HAMILTON EXPERIENCE IN SYDNEY!" Competition Terms and Conditions

By entering Warner Music Australia Pty Limited's ("Warner") "WIN A HAMILTON EXPERIENCE IN SYDNEY!" Competition you are agreeing to the following terms and conditions:

## 1. STANDARD TERMS

1.1 Information and instructions on "How to Enter" form part of these conditions of entry. By entering the Competition, entrants accept and agree to be bound by these conditions of entry.

## 2. WHO CAN ENTER?

- 2.1 The only persons who may enter and be awarded the prize are those who;
  - a) are residents of Australia; and
  - b) are 18 years of age or older;
  - c) have a valid email address;
  - d) have a valid Spotify account (and valid Facebook account if using Facebook Connect to login to Spotify) or a valid Apple Music account; and
  - e) are not employees of the Promoter or their associated companies, agencies or families.

## 3. THE COMPETITION

3.1 The Competition is known as the **"WIN A HAMILTON EXPERIENCE IN SYDNEY!"** Competition

## 4. HOW TO ENTER

- 4.1 The Competition will run between 19 April 2021 at 9.00am (AEST) and 13 June 2021 at 11.59pm (AEST) ("the Competition Period").
- 4.2 To enter via your Spotify:
  - (a) Step 1: Go to the URL located at <a href="https://warnermusic.com.au/news/win-hamilton-tickets-package">https://warnermusic.com.au/news/win-hamilton-tickets-package</a> ("the Competition Page");
  - (b) Step 2: Follow the prompts on the Competition Page and login to your Spotify account or use your personal Facebook Connect to login to your Spotify account and accept the terms and conditions.
  - (c) Step 3: Follow the Topsify Playlist "Hamilton Soundtrack: The Complete Playlist" on Spotify located at <a href="https://open.spotify.com/playlist/41DXLyPExEpBdXfL8zNv9U?si=ya25nNJ1R1-nALvsJ15zAQ">https://open.spotify.com/playlist/41DXLyPExEpBdXfL8zNv9U?si=ya25nNJ1R1-nALvsJ15zAQ</a> (compulsory) ("the Topsify Spotify Playlist").

When you follow the **Topsify Spotify Playlist** on Spotify, the following information will be collected from your Spotify account: your registration data (name, username, email address, date of birth, gender, postal code and country). If you connect to the service using credentials from a Third-Party Application (as defined in the Terms and Conditions of Use of

Spotify) (e.g., Facebook), you authorise Spotify to collect your authentication information, such as your username and encrypted access credentials, which we will then collect via such Third-Party Application. We may also collect other information available on or through your Third-Party Application account, including, for example, your name, profile picture, country, hometown, email address, date of birth, gender, friends' names and profile pictures, and networks.

(d) Step 4: By entering these details on the Competition Page you acknowledge you are optingin to the official Warner Music Australia mailing list (optional) and accept the terms and conditions.

#### 4.4 To enter via your Apple Music:

- (a) Step 1: Go to the Competition Page;
- (b) Step 2: Follow the prompts on the Competition Page and login to your Apple Music account;
- (c) Step 3: Add the Topsify Playlist "Hamilton Soundtrack: The Complete Playlist" located at <a href="https://music.apple.com/us/playlist/hamilton-soundtrack-the-complete-playlist/pl.97187b85d38242b1bc0490aafeb04fe5">https://music.apple.com/us/playlist/hamilton-soundtrack-the-complete-playlist/pl.97187b85d38242b1bc0490aafeb04fe5</a> (compulsory) ('the Apple Music Playlist")

When you add the **Apple Music Playlist** on Apple Music the following information will be collected from your Apple music account: the account, IP address, and device, app, or car interface you used to play, where in Apple Music you were when you played it, the time you played it and for how long, is noted by and sent to Apple. All of this information is collected and used in accordance with Apple's privacy policy which can be found at <a href="https://www.apple.com/privacy/">https://www.apple.com/privacy/</a>

- (d) Step 4: By entering these details on the Competition Page you acknowledge that you are opting in to the official Warner Music Australia mailing list (optional) and accept the terms and conditions.
- 4.5 Entrants must enter by 11.59pm (AEST) on 13 June 2021 to be eligible to win the prize. The time of entry will in each case be the time the registration is received by the Warner database. No responsibility is accepted for late, incomplete, lost or misdirected entries.
- 4.6 Entrants may only register for the Competition once.
- 4.7 Entries must not infringe any law or intellectual property right (including copyright) or otherwise breach these terms and conditions, and the Promoter reserves the rights to disqualify any entrant who submits an entry of the kind described in this clause.
- 4.8 All entries shall be and remains the property of the Promoter and may be used in future commercial and marketing exercises.

#### 5. HOW TO WIN

5.1 The Winners will be drawn randomly. The Prize Draw will be held on 14 June 2021 at 10:00am AEST ("the Prize Draw Date") at Warner Music Australia, 60 Union Street, Pyrmont NSW 2009 ("the Prize Draw Location").

- 5.2 The Promoter will attempt to notify the Winners no later than 14 June 2021 ("the Winner Notification Date") using the contact details submitted in the entry ("Contact Details"). If you are chosen as a Winner and your Contact Details have changed since your entry, the Promoter reserves the right to disqualify your entry and select an alternative winner. The Winner's details will be made available on the official Warner Music Australia website located at <a href="https://www.warnermusic.com.au">https://www.warnermusic.com.au</a> ("the Winner Announcement Page") on 14 June 2021.
- 5.3 If any of the following circumstances apply, a Winner will be deemed to have forfeited the prize (but this shall not represent the sole remedy available to the Promoter) and an alternative winner may be selected from the remaining eligible entrants using the process set out above:
  - 5.3.1 If the potential winner has not claimed their prize within three (3) months of the Winner Notification Date ("the Winner's Prize Claim Date"), the Promoter reserves the right to conduct a redraw on 14 September 2021 at the Prize Draw Location at 10.00am AEST ("the Unclaimed Prize Draw Date") in accordance with clause 5.1 above to award the prize to another entrant ("the Unclaimed Prize Draw"). Such alternate winner will be announced on the Unclaimed Prize Draw Date on the Winner Announcement Page and will be contacted via their Contact Details.
  - 5.3.2 The prize (or any correspondence relating thereto, e.g. a notification from the Promoter confirming a winning entry) is returned as non-deliverable;
  - 5.3.3 If the Promoter requests the potential Winner to provide evidence of their identity, age, residency, or being the authorised holder of the email account from which the entry was submitted and a mailing address to deliver the prize, all to the Promoter's satisfaction within 72 hours of such request being made;
  - 5.3.4 The Promoter determines non-compliance with any of these Ts&Cs.
- 6. <u>PRIZE</u>
- 6.1 There will be one (1) Winner for the entire Competition.
- 6.2 The Winner will receive a prize package for two (2) people, being the Winner and one (1) travelling companion (such travelling companion must be at least 18 years of age or older), detailed below:
  - (a) Two (2) x Jetstar return economy flights from the Winner's nearest state capital city airport to Sydney, NSW (Maximum Retail Value: A\$750.00 per ticket);
  - (b) One (1) x night's accommodation in a guest room at The Star in Sydney, NSW ("the Hotel") (maximum retail value approx. A\$400.00);
  - (c) one (1) x double pass ticket to Hamilton: The Musical, playing at the Sydney Lyric Theatre in Pyrmont NSW ("the Show") (maximum retail value approx. A\$500.00); and

- (d) one (1) x The Star Gift Card voucher for use by the Winner and their Travelling Companion for dinner in the Hotel before the Show (retail value A\$300.00)
- 6.3 The total maximum retail value of the prize pool is A\$2,700.00 (inclusive of GST). Prize value is based upon the recommended retail prices at 19 April 2021 and Warner accepts no responsibility for any change in prize values between now and the date that the various prizes are claimed. Warner reserves the right to request a Winner to provide proof of age and identity, residency and entry into the Competition in order to claim the prize which will be verified at the discretion of Warner.
- 6.4 The Winner (and their travelling companion) is responsible for all other expenses including spending money, meals, drinks, transfers to and from Winner's residence to their nearest capital city airport, transfers to and from Sydney airport to the Hotel and Show, laundry charges, activities, incidentals, taxes, fuel surcharges, gratuities, services charges, travel insurance and all other ancillary costs (e.g. excess luggage fees). Travel insurance is highly recommended.
- 6.5 The name on the airfare bookings must be the same as written on the Winner's proof of identity documents (and that of the Winner's travelling companion). The Promoter is not responsible for the Winner or their travelling companion being denied boarding or any re=issue costs charged by the airline due to an incorrect name being supplied.
- The nominated airline makes no representation as to the safety, conditions or other issues that may exist at the destination of travel
- 6.7 Prize details are correct at 19 April 2021. Should any part of the prize be unavailable due to unforeseen circumstances or reasons beyond the control of the Promoter, the Promoter may at its discretion vary or amend prizes so as to provide reasonable alternative prizes and the Winner agrees that no liability shall attach to the Promoter or parties connected to the Promoter as a result.
- 6.8 The Winner and their travelling companion must travel at the same time, must depart from the same capital city and tickets will not be exchanged for another destination.
- 6.9 The Winner and their travelling companion may not accrue frequent flyer points or other credits or points associated with any travel loyalty programs. Prizes cannot be used in conjunction with travel discounts or special offers. Any extension or variation of the travel dates nominated by the Promoter will be will be at the cost and responsibility of the Winner. Any requests to extend or vary travel arrangements must be made in writing and must be received by the Promoter prior to time of booking. Once booked, any changes made to the booking may incur a cancellation or amendment fee, at the cost and responsibility of the Winner.
- 6.10 Prizes are not transferable and cannot be redeemed for cash or other goods or services and cannot be taken in parts.

- 6.11 Travel must be redeemed and completed in line with the confirmed Show and is subject to accommodation and flight availability. The Winner and their travelling companion must make their own way to and from the Show, Hotel and airport .No transport will be provided by the Promoter except as specifically set out in clause 6.2
- 6.12 If for any reason the Winner does not (or is not able to) claim an element of the prize at the time stipulated by the Promoter than that element of the prize will be forfeited, and cash will not be awarded in lieu of that element of the prize.
- 6.13 By accepting the prize the Winner agrees to participate in and co-operate as required with all reasonable media editorial requests relating to the prize including being interviewed, photographed and/or filmed
- 6.14 Air tickets are available on the regular scheduled services of the airline. Flight itinerary may have to be adjusted depending on the airline's departure city and their current flight schedule.
- 6.15 A credit card imprint or cash deposit may be required from the Winner at check-in to the Hotel, for all incidental charges. Once accommodation vouchers are issued they are non-changeable.
- 6.16 It is a condition of accepting the prize that the Winner and their travelling companion must comply with all the conditions of use of the prize and prize supplier's requirements.
- 6.17 It is a condition of accepting the prize that the Winner and their travelling companion may be required to sign a legal release in a form determined by the Promoter in its absolute discretion.
- 6.18 The Winner and their travelling companion agree to abide by any prevailing terms and conditions of flight provider (Conditions of Carriage), accommodation provider, transport provider, services provider, transfers provider, travel insurance provider, tour or ticket providers, and in particular, any health, behaviour, age and safety requirements. No compensation will be payable by the Promoter if the Winner or their travel companion are unable to use any element of the prize as stated for whatever reason, including ejection, delay, refusal of entry into or departure from Sydney, NSW or participation in certain activities for health, age, behaviour or safety reasons. Any tickets, passes or vouchers issued as part of a prize are subject to the prevailing terms and conditions of use, are only valid for use within the stated duration on the tickets, passes or vouchers issued, and are not replaceable if lost, stolen or damaged. Any part of a prize that is not taken for any reason is forfeited by the Winner.
- 6.19 Tickets to the Show may not be resold or offered for resale at a premium (including via online auction sites) or used for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services by the bearer. If a ticket is sold or used in breach of this condition, the ticket may be cancelled and the bearer of the ticket may be refused admission.
- 6.20 Scalping warning: The resale of tickets in certain circumstances is governed by ticket sales legislation and may attract criminal penalties.

## 7. <u>NO LIABILITY</u>

- 7.1 To the fullest extent permitted by law, Warner and its affiliates, associated agencies and companies (together called 'Warner') will not be liable or responsible for any loss (including direct, indirect and consequential loss), costs (including legal costs), damage or injury to property or person that is suffered or incurred as a result of or in connection with:
  - (a) the Competition including participating in any prize (including but not limited to attendance at a Selected Show or Event);
  - (b) any late, lost or misdirected entries or failure to receive any entry in the Competition;
  - (c) any prizes damaged or lost in transit;
  - (d) any travel won in or in connection with the Competition;
  - (e) any problem, failure, delay, unavailability or inaccessibility with, of or to any communications network, service or transmission (including telephone, Internet or website);
  - (f) any cancellation, modification or suspension of the Competition in accordance with clause 7.2 or clause 7.3;
  - (g) any unauthorised human intervention in any part of the Competition (including but not limited to theft, destruction, alteration or unauthorized access of or to any entries);
  - (h) any electronic or human error which may occur in the proper administration of the Competition;
  - (i) any act or omission deliberate or negligent, by Warner, or its servants or agents, in connection with the arrangement for supply, or the supply, of any goods or services by any person to a prize Winner and, where applicable, to any persons accompanying a prize Winner;
  - (j) any circumstances outside Warner's reasonable control.

This clause does not operate to limit the rights or obligations of the parties imposed by the operation of the Australian Consumer Law (being Schedule 2 of the *Competition and Consumer Act 2010* (Cth)) (ACL) to the extent that they may not be limited or excluded, in which case the terms of the ACL shall apply.

- 7.2 In the event that any event or action outside Warner's control prevents or significantly hinders Warner's ability to proceed with the Competition on the dates and in the manner described in these terms and conditions (including but not limited to vandalism, power failures, tempests, natural disasters, acts of God, civil unrest, strike, war and act of terrorism), Warner may in its absolute discretion cancel the Competition and recommence it from the start at another time on the same conditions. If the Competition is regulated by any applicable government body, the cancellation or recommencement of the Competition will be subject to any requirements imposed by such body.
- 7.3. If for any reason this Competition is not capable of running as planned due to causes beyond the control of Warner which affect the proper conduct of this Competition, Warner reserves the right in its sole discretion to disqualify any individual who tampers with the entry process and/or take any other action against that individual that may be available, and to cancel, terminate, modify or suspend the Competition subject to the requirements of any relevant government body that regulates the running of the Competition.
- 7.4 Each Winner is responsible for obtaining their own independent legal advice.

# 8. PRIVACY

8.1 The Promoter is bound by the Privacy Act 1988 (Cth) in relation to the handling of personal information. For further details of the Promoter's privacy policy please go to <a href="https://www.warnermusic.com.au">www.warnermusic.com.au</a>.

Entry details remain the property of the Promoter and its related entities. The Promoter is collecting the entrant's personal information for the purpose of conducting and promoting this competition (including but not limited to determining and notifying Winners), and, for the purpose of sending you competition and direct marketing material in relation to programs and products and services available through the Promoter. The Promoter is collecting each entrants email address for the official Warner Music Australia mailing list (optional). The entrant may request access to his or her personal information writing to the Digital Marketing Manager at Ground Floor West, 60 Union Street, Pyrmont NSW 2009.

# 9. <u>HEADINGS</u>

9.1 The headings in these Conditions are for convenience only and do not affect interpretation.

#### 10. ENTIRE CONDITIONS

10.1 These conditions constitute the entire agreement of the parties relating to the entry into and the conduct of this Competition

## 11. PROMOTER'S DETAILS

11.1 The Promoter is Warner Music Australia Pty Limited (ABN 35 000 815 565) of Ground Floor West, 60 Union Street, Pyrmont NSW 2009.